

Administrative Office 3416 Goni Road, D-132 Carson City, NV 89706

RICHARD WHITLEY

Director

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BRIAN SANDOVAL Governor (775) 687-4210 • Fax (775) 687-0574 adsd@adsd.nv.gov

## **MINUTES**

Name of Organization: Nevada Statewide Independent Living Council (SILC)

State Plan for Independent Living Committee (SPIL)

Date and Time of Meeting: April 26, 2016 at 9:30 AM

This meeting will be a Video Conference between the following:

Reno: Northern Nevada Center for Independent Living

999 Pyramid Way Sparks, NV 89431 775-353-3599

Las Vegas: Southern Nevada Center for Independent Living

2950 S. Rainbow Blvd, STE 220

Las Vegas, NV 89146

(702) 889-4216

The meeting will be conducted by video-conference. The public may observe this meeting and provide public comment at the Reno and Las Vegas Locations. **To join this meeting by phone, dial 1-888-363-4735 then enter the Access Code 1228133 when prompted.** 

Meeting Materials Available at: http://adsd.nv.gov/Boards/SILC/Agendas/

 Welcome, Roll Call and Introductions Scott Youngs, Workgroup Leader

Mr. Youngs called the meeting to order at 9:45 am.

<u>Members:</u> Scott Youngs, UNR, NCED; Mark Tadder, Director SNTC; Alicia Santiago, SCIL; Lucia Mathis, NALC; Jennifer Whitcomb, ADSD; Mary Evilsizer, SNCIL; Kacy Curry, Member; Lisa Bonie, NNCIL; Rique Robb, ADSD

<u>Guests:</u> Becky Van Auken, CART Provider; Kimberly Dawson, Interpreter; Tory Jarmillo, Interpreter; Bob Donnelly, Care Chest; George McKinlay, UNR, UNCED; Dora Utchell, Public Member; Ramona Coker, Public Member; Linda Delcarlo, Public Member

2. Verification of Posting

## Scott Youngs, Workgroup Leader

Ms. Keith verified the meeting was posted in accordance to Open Meeting Laws.

3. Approval of Meeting Minutes from March 31, 2016 Meeting (For Possible Action) Scott Youngs, Workgroup Leader

Ms. Whitcomb requested these tabled pending further review, and public distribution.

4. First Public Comment Section (Members of the public will be invited to speak, however, no action may be taken on a matter during public comment until the matter itself has been included on an agenda as an item for possible action. Please clearly state and spell your name. Public comment may be limited to 3 minutes, per person at the discretion of the chair).

Scott Youngs, Workgroup Leader

No public members commented at this time.

5. Review, and Discussion of the Town Hall Comments Jennifer Whitcomb, ADSD/SILC

Mr. Youngs and Ms. Whitcomb covered a timeline for the meeting today. This meeting was expected to last most of the day.

Ms. Whitcomb covered the flip chart sheets from each of the 6 cities in Nevada. 2 trends were the most consistent throughout, Transportation and Employment. These 2 needs were found to be consistent and most urgent across the State. Each Town Hall brought up more local issues as areas of concern for their region. Total attendance from all Town Hall events: 67 signed in.

Ms. Bonie received a comment on survey confusion from Town Hall participants. Timing on the SPIL Survey release should be looked at to not clash with other surveys from other programs. Ms. Robb suggested working with other programs to collectively share the data from a single, multi-use survey and not one per program or council.

Reno 4/5/16: 15 Attendees, majority were blind/visually impaired, representative from the Governor's Council was there, NDSD Harry Bryant and Marsha O'Mally, Jack Mayes from NDLC

## Employment:

- Retraining Voc Rehab Staff, Job Coaches to increase communication between departments, job seekers and employers
- Basic Interagency information network needs improved. Agencies and Offices need to be aware of what each other does for improvement in service referrals.
- Receiving appropriate equipment for job seeking.
- Removing the barriers for applications, intake forms and other documents so job applications can be completed independently

### Transportation:



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- Attitudes of other drivers on the roads, as well as administration: A Sensitivity Training Campaign
- Bus Routes need revised, as well as the consistency with announcements
- Paratransit lacks consistency and causes Isolation. Application for Paratransit is not accessible to assistive technologies.
- ADA Loops need expanded and wide spread fear about these routes being reduced.

#### Accommodations:

- Funding needs to be in place to allow greater accessibility to regional services
- Sidewalks need to be kept clear, and obstructions need to be removed
- A Blind Center or other Mobility Training Facility for the newly disabled to learn how to be disabled, and to care for daily needs both in and out of the home.
- Assistive Technology Trainers to teach new technology to the newly disabled and to help pair them with needed devices.
- Personal Care Attendant Service companies, who are assigned to the disabled community at large, need to arrive when scheduled, even if they have to call for a fill-in to take their slot due to an emergency. One story of a gentleman sat in his wheel chair all night because of a Care Giver who did not arrive, and he could not move himself to his bed.

#### Barriers:

- Funding for bills in the Legislature to pay for more disabled programs
- Mental Health Care needs addressed in a more open way
- More peer support programs need to be in place
- Food Applications and various Intake forms need to be simplified or converted to accessible formats for Assistive Technology Applications
- Isolation and lack of communication for the homebound
- Lack of Advocates, both for the Newly/Acquired Disabled and those with long term Disabilities.

<u>Carson City 4/7/16:</u> 20 Attendees – Mostly from the Do Drop Inn/Rural Center for Independent Living with Dee Dee Foremaster.

#### Transportation:

- Transportation to and from Carson City to Reno needs improved during the Legislative session to allow for the Disabled Community to have a clearer voice to State Government
- JAC routes need to be expanded and have more pick up and drop off times in accordance to posted public meeting times and locations.

## Rural Center for Independent Living; aka - The Do Drop Inn:

- Funding, as they are not a registered CIL, and exist outside the federal system, they do not get funding the same way a Registered CIL does
- They wish to get recognized in the Network of the SILC for their services to the Disabled Community in Carson City
- They address Mental Health, homelessness, transitioning, job placement, Housing and basic skills on private donations

## Laughlin 4/13/16: 0 initial attendees, but a few Library Patrons attended

- The community is mostly a Snowbird Community of retirees
- Minimal services, but the community grows each winter
- Mental Health Centers and a coalition with the SILC will help improve services.
- Find the funds to send people ahead of time to establish connections with the community.

## Tonopah 4/19/16: 0 Attendees

- Need a higher presence in Tonopah
- They view the SILC Council as "the Big City people coming in"
- Find the funds to send people ahead of time to establish connections with the community.

## Elko 4/20/16: Meeting #1 @ 11 am - 2 attendees from Voc Rehab, one Fallon rep Meeting #2 @ 5 pm – 1 attendee from meeting location,

- Transportation is nonexistent due to poor funding both with pedestrian safety and paratransit/public transportation
- Request for audible cross walk Signals
- Difficult to both find and maintain employment, Transportation schedules are not conductive to working with 3-5 hour waits between routes.
- Inconsistent transportation with nearby small towns like Carlin and Spring Creek
- Life Skills training center for acquired disabilities both rural and frontier Residents, and how to get the profoundly disabled needed services.



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Fallon: transportation to and from the NAS Base is serious issue.
 Many businesses on base are required to hire disabled first, and those employees cannot get to work with current transportation infrastructure.

<u>Las Vegas:</u> 22-25 attendees. Center for the Blind, Spinabifida Organization, Transportation Committee, and Administer from the Deaf Community Employment:

- Social Attitudes towards people with Disabilities
- Vocational Rehabilitation Counselors and CILS needs to bridge between Consumers
- 6 month wait at Voc Rehab for Orientation with a counselor before they can help you find work.

#### Transportation:

Insufficient Routes

### Adaptive Equipment:

- Consumers would like to have more say in their technology and the selection/purchasing process and the Vendors
- Implement a trial to see to the equipment is appropriate and adequate.
- Consumer Safety across disabilities.
- Discussion, Review and Consideration of the 2016 Nevada SILC SPIL Survey Results To Date

Jennifer Whitcomb, ADSD/SILC

Ms. Whitcomb went over the survey results. 136 completed surveys total, hard copies added in. The survey is still active, and totals will continue to be added. Survey Takers:

- 42% have a disability
- 13% parent or guardian.
- 10% was a family member
- 29 % community advocate or service provider

#### SILC Familiarity:

- 35% Not at all familiar
- 30% Somewhat

- 25% very little
- 9% very familiar

#### Services being received;

- 58% personal assistant
- 50% assistive technology
- Third was Information and referral (no percentage given)

#### Services needed:

- 57% Emergency preparation
- 54% Financial Management
- 47% Peer Counseling

#### Barriers to Services:

 Being tossed out as the question was too confusing and 61 people, skipped it.

#### Hear of Survey:

- 34% Agency and Service Provider
- 25% Email
- Word of mouth (No percentage given)

### Age Group:

- 55-64 27%
- 45-54 27%
- 35-44 Third (No percentage given)

#### Ethnicity:

- 63% White
- 11% Hispanic
- 10% Preferred to not answer

#### Veteran Status:

• 9% were Veterans

#### Comments: There are 25 of them

- Hard to keep employment due to disability
- Need Social Security
- CART should be readily available
- Medical personnel have very limited knowledge regarding TBI, and they tend to ignore, generalize and blame TBI
- Currently seeking employment due to interest in returning to school
- Computer skills are minimum
- Confusion with the ranking in the previous question
- Survey was hard to print
- More agencies are needed to help with financial issues
- Someone is working a job that they don't like
- Blind need more home support shopping assistance and readers
- Communication access needs improved accommodations for Deaf and Hard of Hearing individuals at police stations/jails.
- There are limited individualized services



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> And a compliment about the SILC putting together the survey and bringing attention to the needs of the Disabled community at large

Mr. Youngs asked Ms. Whitcomb to speak about IL Monitoring; she invited Mr. Rosenlund to speak.

Mr. Rosenlund discussed a 3 year summary in averages of Nevada Assistive Technology Collaborative (NATC) information. The mission of the collaborative is to supporting community living for individuals that want to live in the Community, and is structured around daily living, mobility, self-care, personal transportation and Communication. Assistive Technology includes home modification, vehicle modification and activities.

He discussed an IL Plan and the data gained from it.

- 245 case closures a year.
- 26% of those are no contact, withdrawal, move or passed away.
- 13% are withdrawn due to no contact/moved and no forwarding address.
- Case load is even
- 266 people on a wait list
- They wait an average of 20 months for services. An increase in funding adds to the wait list time due to increased applications
- 10 individuals relocate from an institutional setting back to the community
- 34 preventions of going to an institutional setting from the community

#### Goals: Top 3 Set by Consumers

- 38% self-care, most consumers have more than one self-care goal
- 30% home access
- 20% Mobility and Transportation

### Statistics:

- 60 and over 60%
- 61 and over 51%
- 7. Discussion, Monitoring and Recommendations to the Development, Writing, and Implementing of the SPIL (For Possible Action)
  Scott Youngs, Workgroup Leader

Ms. Whitcomb advised 3 clear goals and within each of those goals to have the objectives and action steps needed to accomplish those goals. Ms. Whitcomb led the group in a brainstorming session to outline the goals.

## Goal 1: Re-align the SILC to Compliance

- A1 YR 1: Infrastructure Collaborate with the DSE in Training and Data Collection including Vocational Rehabilitation, Blind Services and GMAC Surveys, and to learn and review membership practices with the Governor's Office.
- A2 YR 2: Compliance Role of the DSE and study federal, state and local laws
- A3 YR 3: Autonomy Research and Strategic plan
- A4: Roll of the DSE

Ms. Curry motioned to start the draft language for Goal 1. Ms. Whitcomb seconded. The motion carried unanimously

## Goal 2: Support and build the Network of the SILC, CILs and Comprehensive Services

- C1: SILC/CIL Collaboration with Tech Support and Data Gathering
- C2: Data Sharing
- C3: Data Collection
- C4: Raise Awareness of the CILS
- C5: Work with the Communities to share IL and Coordinate with Vocational Rehabilitation, Transport Blind and SILC Tech Support – Carried over from current SPIL
- C6: Market and Encourage the Use of the Survey
- C7: Coordinate the Youth Services Carried over from current SPIL

Ms. Curry motioned to start the writing of the draft language. Ms. Whitcomb seconded. The motion carried unanimously.

#### Goal 3: Data Collection

- YR1: Research Marketing Companies' collection methods, including a
  defined methodology and tool to use to gather the data needed and
  process it so it is easily accessible and useable.
- YR 2: Determine the priority and value of yearly data collected via various methods including Surveys and Information Gathering Meetings. Each year, 90% of those applying for services will have an Independent Living Plan
- YR 3: Implement actions based on collected data, and other information to coordinate, prioritize and improve Independent Living services in Nevada, gauge and evaluate the efficacy of programs and work done in the field
- YR 3: SILC to become a Clearinghouse of Data, through collaboration of partners including NCED; follow and track data to create a longitudinal study on long term Independent Services



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> YR 3: Revisit IL monitoring tool, evaluate its efficiency and outcome of services

Ms. Curry Motioned to start the drafting of the language for Goal 3, Ms. Santiago seconded. The motion carried unanimously.

- 8. Draft Language for the SPIL (For Possible Action)
  Scot Youngs, Workgroup Leader
- 1.A CIL Directors: Mission and Center goals over next 3 years
  - Bulleted outline to be email to ADSD

## 1.B Underserved Populations:

- Frontier and Rural
- Native American
- Diversity, not race or disability
- Data will be collected from the CILS and the State Independent Living Program and monitored by the SILC

#### 1.4A Describe how the SPIL objectives are Consistent:

Ms. Evilsizer pointed out the CILS have core services, and the SILC is supporting the core services which are the same goals and objectives. This demonstrates consistency.

#### 1.6 Coordination of Services:

Ms. Curry wished to have "Rural and Frontier" added to the 3<sup>rd</sup> paragraph from the question, and to leave it open ended for new service providers. It was clarified that new providers would have to be federally funded; however they can be included in the "Network" for resources.

Ms. Bonie added that a Center for Independent Living has to be federally regulated and monitored to have the CIL title. And though a facility may do amazing work for their area, they cannot be recognized as a "Center for Independent Living" until they are federally recognized and have the ability to offer the core services that are required nationally of all Centers for Independent Living. It is a facilities option whether to have the federal recognition, but cannot expect that recognition unless the process is completed.

Mr. Youngs pointed out individual pockets of community organizations need to be outreached to, in an attempt to include everyone in the network to ensure consistency and to allow the SILC to know what is available for the individual communities.

Ms. Robb suggested listing them in paragraph 5 beginning with "Other Agencies" as a compromise. The group agreed.

## 1.7 Independent Living Services for individuals who are Older Blind:

It was suggested Mr. Youngs write this section. He agreed and requested the members of the SILC to get their suggestions to him at their earliest opportunity.

## 2.1B Describe any service provision priorities including types of services:

Ms. Evilsizer stated they are starting some programs with a fee for service. Ms. Whitcomb asked her to provide this language for the SPIL document and she agreed.

It was discussed to add the designation of "Grantees" to replace the phrase "All state independent living programs".

## 2.2A If the DSU will provide any of the IL services:

The language requested by the group is roughly: Review committee members that include members of the Disability Community, Independent living and SILC committee. At least one individual or individuals with a disability may not be associated with a CIL or state entity.

## 3.1 Existing Network:

Northern Nevada CIL is Paragraph 1

• NNCIL all counties in Nevada other than Clark

Southern Nevada CIL is Paragraph 2

- SNCIL is Clark County only since funding is dispersed per capita
- RFP process is on a 3 year cycle
- CILS are funded with Part C money

## 3.2 Expansion of Network:

Front the SILC Congress Ms. Whitcomb and Ms. Bonie attended. No new CILS will be established until the funding for the existing CILS are fully funded.

#### 4.1 Administrative support Services:

- Language from the current SPIL
- DSU needs to be changed to DSE

### 4.1B Describe pother DSU arrangements for the administration of the IL program:

- Uncertain if it is all inclusive or if it's true
- Language from current SPIL

## 5.2 Establishment and Placement:

• SILC is established by order of the Governor



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- Is not an entity within a state agency
- Remove the phrase "interlocal" because DETR is no longer the DSU over the SILC Council, and change to "agreement"
- Paragraph 2, line 3, "As the SILC beings to realign the Council" needs changed. Verbiage is being developed.

Ms. Evilsizer requests to see the agreement and to have the SILC members vote it on it for the DSE, goals and Objectives. Ms. Whitcomb said she has already added language that states, "The agreement is jointly developed with the SILC and DSE."

## 6.2 – 6.7 All topics pages 24-27:

 Taken from the existing SPIL, text is standard language and is a simple confirmation

Ms. Whitcomb took the group to the parts of the SPIL Document that will be tabled until the next meeting pending information requests.

- Starting Page 7 and Ending on Page 8, Item 6.2 to 6.7
- Starting Page 12 and Ending on Page 15, Item 1.3 to 1.5.
- Starting Page 19, Item 2.1B, The actual IL program and any wait lists
- Starting Page 22, Item 5.1

Ms. Evilsizer has offered to assist in the sections starting on page 7, as her work allows and with a deadline of May 5<sup>th</sup>.

9. Second Public Comment Section (Members of the public will be invited to speak, however, no action may be taken on a matter during public comment until the matter itself has been included on an agenda as an item for possible action. Please clearly state and spell your name. Public comment may be limited to 3 minutes, per person at the discretion of the chair).

Scott Youngs, Workgroup Leader

Ms. Evilsizer announced the National Council for Centers for Independent Living will be having a meeting July 23-27<sup>th</sup> in Washington D.C., and suggested that a few SILC Members attend.

Ms. Ramona Coker, who is visually impaired wished to talk. She said public service announcements for assistance programs like independent living for the blind and visually impaired need to be more prominent. It took her a long time to find the help she needed. Once she did find the help, it was really great and they really got the ball rolling, but it took a lot of research to find what was needed. Additional advertising would have helped her find the information faster. Her second point was for data plans

for programs like the Obama Phones for the visually impaired and blind. They see what sighted people see though their technology and phones and without having data plans that technology doesn't work as well as it needs to. Her third point is when elderly has been in the hospital for an extended stay, funding for private home care should be made available. This will help them get used to being home again and a bit of additional transition support is needed for them since many of the elderly are alone at home and they may need a bit of help.

Ms. Dora Utchell spoke with her young daughter Shirley. Shirley is not blind and helps to guide her Mother. Ms. Utchell wanted to state the importance of mobility training for the newly blind. She said she was lucky she was going through Vocational Rehabilitation for her cane skills 7 years go but a lot of people who do not work or go to school and lost their sight recently don't have cane skills. This forces them to stay home. She also agrees with Ms. Coker that the advertisement for the SILC is important too. She knows an individual who lives in in Virginia City and they didn't know anything about what is going on with the SILC, and she has a blind daughter.

Ms. Linda Delcarlo told the story of her daughter who committed suicide because she had a blind child and didn't know where to go to get help. Her daughter had received no follow-up from Child Protection Services when her granddaughter was born. She was given no cane, and when her granddaughter had a child, she was afraid of walking into a wall carrying a newborn. She did not have any training on how to be blind. The stress was too much since there was no one to help in the Virginia City area, and her daughter committed suicide. Since her daughter's death, her granddaughter's child is in the foster system. They still have a tough time finding help, but believe they are on the right path now. She said she will go back and talk to the disabled in Virginia City to let them know about the SILC. Only recently did they have one service provider coming to her area to provide assistance.

10. Discuss and Approve next meeting Agenda Items and Calendar Schedule (For Possible Action)

Scott Youngs, Workgroup Leader

#### Next Agenda Items:

- The Financial Plan; including budget
- The Resource Plan
- Drafting the remaining parts that were tabled pending information requests into a full Final Draft Document

Next SPIL meeting date, June 1<sup>st</sup> at 9:30 am NNCIL, in Sparks w/ Teleconference Next SILC meeting Date. June 9<sup>th</sup> at 11:00 am NDALC, Reno w/ Video and Teleconference



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11. Adjournment (Agenda items may be taken out of order, combined or consideration by the public body, and/or pulled or removed from the agenda at any time. Pursuant to NRS 241.020, no action may be taken upon a matter during a period devoted to comments by the general public until the mater itself has been specifically included on an agenda as an item upon which action may be taken.)

Scott Youngs, Workgroup Leader

Meeting was adjourned at 3:58 Pm

#### For additional Public Comment for the SPIL

For public comment on the State Plan for Independent Living (SPIL), please email: nvsilc@adsd.nv.gov

#### **Current State Plan for Independent Living Subcommittee Members**

Scott Youngs (Workgroup Leader), Lisa Bonie, Kacy Curry, Mechelle Merrill, Mark Tadder, Mary Evilsizer, Jennifer Whitcomb, Alicia Santiago, Lucia Mathis

NOTE: We are pleased to make reasonable accommodations for members of the public who have disabilities and wish to attend the meeting. If special arrangements for the meeting are necessary, please notify Tanya Keith at (775) 687-0551 as soon as possible and at least five days in advance of the meeting. If you wish, you may email her at <a href="mailto:tanyakeith@adsd.nv.gov">tanyakeith@adsd.nv.gov</a>. Supporting materials for this meeting are available at: 3416 Goni Road, #D-132, Carson City, NV 89706 or by contacting Tanya Keith at (775) 687-0551 or by email at <a href="mailto:tanyakeith@adsd.nv.gov">tanyakeith@adsd.nv.gov</a>.

#### Agenda Posted at the Following Locations:

- 1. Aging and Disability Services Division, Carson City Office, 3416 Goni Road, Suite D-132, Carson City, NV 89706
- 2. Aging and Disability Services Division, Las Vegas Office, 1860 East Sahara Avenue, Las Vegas, NV 89104
- 3. Aging and Disability Services Division, Reno Office, 445 Apple Street, Suite 104, Reno, NV 89502
- 4. Aging and Disability Services Division, Elko Office, 1010 Ruby Vista Drive, Suite 104 Elko, NV 89801
- 5. Southern Nevada Center for Independent Living, 2950 S. Rainbow Blvd, #220, N. Las Vegas Blvd., Las Vegas, NV 89146
- 6. Disability Resources, 50 Greg St Suite 102, Sparks, NV 89431
- Nevada State Library and Archives, 100 N. Stewart Street, Carson City, NV 89701
- 8. Desert Regional Center, 1391 So. Jones Blvd., Las Vegas, NV 89146
- 9. Sierra Regional Center, 605 South 21st St., Reno, NV 89431
- 10. Nevada Disability Advocacy & Law Center, 1865 Plumas St #2, Reno, NV 89509
- 11. Northern Nevada Center for Independent Living, 999 Pyramid Way, Sparks, NV 89431
- 12. NV Community Enrichment Programs, 2820 W. Charleston Blvd., Las Vegas, NV 89146
- 13. Department of Health and Human Services, 4126 Technology Way, Carson City, NV 89706
- 14. Washoe ARC, 790 Sutro, Reno, NV 89512
- 15. Rehabilitation Division, 751 Basque Way, Carson City, NV 89706
- 16. Vocational Rehabilitation Job Connect, 1325 Corporate Blvd., Reno, NV 89502

Notice of this meeting was posted on the Internet: http://adsd.nv.gov/Meetings/Meeting Notices/

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